

Bellevue University **Student Support Directory**

As part of your organization's partnership with Bellevue University, you have access to a variety of student support resources. Use this directory to quickly connect with the appropriate team for academic, financial, technical, and student support needs.



we're for you.®



Quick Guide: Who Do I Contact?

Academic Advising, Course Planning, or Schedule Changes	Your Student Coach
Questions about your program or classes	Your Student Coach
Financial Aid, FAFSA, or Billing	Your Student Coach or OneStop
Login Assistance, Password Resets, or Blackboard Access	BRUIN Support / OneStop
Tuition Reimbursement or Deferred Payment Requests	Student Accounts
Employer-paid Tuition or Letters of Credit (LOC)	Company Billing
Military or Veteran-related Support	Military & Veteran Services
Career Support or Job Opportunities	Career Services
Transcripts or Statements of Account	Student Accounts

See detailed descriptions in the next pages.

Academic Advising - Your Student Coach

Your dedicated Student Coach serves as your central point of contact at Bellevue University.

Your Student Coach Can Help With:

- Provides guidance for academic, personal, financial, or life challenges
- Confidential support and assistance with your goals
- Connects you to key services, including tutoring, writing, and career resources
- Serves as the starting point for any finance-related questions
- Assisting you with course or schedule changes

How to Find Your Student Coach:

Log into BRUIN → My BRUIN → Academic Progress → My BU Team

Or schedule an appointment: bellevue-university.my.site.com/studentsuccessportal

Enrollment / Partnership Portal

Learn more about Bellevue University programs and enrollment support

For future students, family members, or colleagues interested in learning more about Bellevue University programs and enrollment support: visit <https://partners.bellevue.edu/> → Select your company portal

Military & Veteran Services

Support and resources for military-affiliated students. For assistance through the Military & Veteran Services Center (MVSC):

866-676-3614 | mvsc@bellevue.edu

Financial Aid & Student Account Support

Helps with billing, FAFSA, financial aid, and account-related questions.

Please Note: Your Student Coaches is the first point of contact for financial-related questions.

Support Includes:

- Assistance with financial aid guidance and FAFSA
- Support for billing questions and unexpected financial challenges

Contact OneStop: 1-800-756-7920 (Option 1) | bruinsupportservices@bellevue.edu

Unofficial Transcript

Access through BRUIN: My Info → My Program → My Advisement Reports → Unofficial Transcripts

Includes: Student name/ID, term, course details, grades, and credit hours

Tuition & Payment Documentation

Access documents for reimbursement, tuition records, and academic verification.

Statement of Account

Access through the My BRUIN Student Portal:

1. Select *Financial Account*
2. Click *Statement of Account Form*
3. Choose term and generate statement

Statement of Account Includes:

Courses, dates, tuition/fees, grades, and payment history



Company Billing / Direct Billing

For students using employer-paid tuition benefits

Important: FERPA authorization is required before Bellevue University can share student information.

Support Includes:

- Submitting Letters of Credit (LOC), *if applicable*
- Employer billing support

Contact: companybilling@bellevue.edu | Phone: 800-756-7920 or 402-293-2000 FAX: 402-557-7412

Deferred Payment / Tuition Reimbursement

Support for employer reimbursement timing and payment deferrals

To request a tuition reimbursement deferral approval letter, contact: stuacct@bellevue.edu

Alumni Office / Student Tells Their Story

Stay connected and share your Bellevue University experience:

- Visit us at <https://www.bellevue.edu/alumni/>
- Share your story with us by filling out this form.

Career Services (Recruiting & Job Postings)

Career resources, job opportunities, and employer connections.

Services Hours: 8 a.m.–5 p.m., Monday – Friday by appointment only

Contact Options:

careerservices@bellevue.edu | Phone: 402-557-7423 | Toll Free: 800-756-7920 ext. 557-7423

BRUIN Support / OneStop

Technical support, Blackboard access, and general student assistance

Support Includes:

- Technical support
- Login assistance and password resets
- Blackboard access
- Guidance and referrals to campus resources
- Assistance connecting employees with their assigned Student Coach

Phone: 800-756-7920 or 402-293-2000

Email: BRUINSupportServices@bellevue.edu



FERPA & Student Privacy

Understanding how your student information is protected.

To protect your privacy, as a student, under the Family Educational Rights and Privacy Act (FERPA), Bellevue University generally cannot discuss or disclose student-specific information without your written authorization.

For more information, please visit:

<https://www.bellevue.edu/student-support/consumer-information/ferpa-information/>

Bellevue University is accredited by the Higher Learning Commission (hlcommission.org). Bellevue University is committed to providing an environment that is free from harassment and discrimination based upon race, color, religion, sex, national origin, age, disability, genetic information, military obligations, or status in any other group protected by local, state, or federal law. 06.2026



we're for you.®